

TERMS AND CONDITIONS

GENERAL TERMS AND CONDITIONS

Terms and Conditions

The conditions indicated here govern all reservations and purchases of the Products sold by Museo Leonardo Srl on the website www.museoleonardo.it.

To purchase the Products sold on www.museoleonardo.it it is necessary to accept the following Terms and Conditions.

DEFINITIONS

Customer: indicates the purchaser of product(s)

Product/s: indicates the services of visiting the museum structures of the "Museo Ideale", located in Vinci (FI), Via Montalbano n. 2, and of the "Museo Leonardo e il rinascimento del vino" site in Vinci (FI), Via del Torrino n. 51, which can be purchased on the web portal www.museoleonardo.it.

Web portal: www.museoleonardo.it.

Company and / or Supplier: indicates Museo Leonardo Srl, with headquarters in Vinci, Via del Torrino 19, C.F. 06890250480.

Voucher: indicates the issued document proving the purchase and payment of the Product (s).

Museum locations: indicates the museum structures of the "Museo Ideale", located in Vinci, Via Montalbano 2, and of the "Museo Leonardo e il rinascimento del vino" site in Vinci, Via del Torrino 51.

PRICES AND PAYMENT METHODS

- The prices shown on the web portal are inclusive of taxes, services and any fees for the use of the credit card.
- The prices shown on the web portal are calculated in Euros (€).
- The prices shown on the web portal are per person or per service, unless different specifications are duly highlighted.
- In order for the booking to be valid, full payment is required.
- Vouchers can only be paid by credit card or PayPal.
- The purchase of the Voucher(s) and their confirmation takes place directly online. The credit card data does not come into the possession of the Company as the payment procedure takes place through protected systems using a secure line (SSL) procedure.
- As soon as a booking is confirmed, the system allows you to download the voucher from the booking confirmation screen. The same Voucher will also be sent via email to the address declared by the Customer. If the Customer does not receive the confirmation email, s/he can contact the Web Portal at info@museoleonardo.it requesting the confirmation to be sent by email. After completing a reservation, it is the Customer's responsibility to ensure that s/he is in possession of the Voucher before presenting himself/herself at the entrance.
- The Supplier assumes no responsibility in the event of failure to read the e-mail and to those who declare with delay that they do not have the Voucher. The Portal operates with an automatic email system.
- A single voucher will be delivered for each individual product purchased. All the Products shown on the Voucher will be charged, regardless of their partial use.

SPECIAL OFFERS AND RESTRICTIONS

Special offers are subject to availability. Any restrictions are indicated in the detail of the offer on the web portal.

The eventual "free tastings" may be used by the Customer, if they are at least 18 years old, at "Enoteca Dallevigne" in Via Provinciale di Mercatale, 287, Vinci (FI), located near the "Museo Leonardo e il rinascimento del vino" in Via del Torrino n. 51.

VOUCHER

The voucher is valid for one person only and for one entry only and cannot be reused.

The voucher is valid for 120 days from the date of purchase

It is obligatory to present yourself at the entrance of the Museum Structures with the Voucher proving the purchase of the Product. The Voucher is the only recognized document and can be presented in electronic or paper format. The Voucher must be delivered to the Supplier present at the entrance of the Museum Structures. It may happen that, in the absence of the Voucher, the Product Provider does not accept the booking and requests payment again.

On the Voucher is indicated the reservation number assigned at the time of booking, the name of the person responsible for the payment (Customer) and the specifications of the service purchased, such as validity period (120 days from the date of purchase), and number of people.

The voucher must be printed and presented at the ticket office of either one of the Museum Structures at the discretion of the visitor, so that it can be converted into the entrance ticket. The ticket must therefore be duly collected at the ticket office: once the physical ticket has been collected, it will be possible to access both Museum Structures.

The ticket prices indicated on the web portal include a booking fee.

The validity of the tickets is indicated online, on the web portal page dedicated to the Product.

Once the payment has been made, the reservation can no longer be changed, canceled or refunded.

OPENING HOURS

Available on website

CLOSED DAYS

Available on website